

Council Plan Update Change Log**General changes**

| Section | Change |
|-------------------------|--|
| Welcome from the Leader | Whole section updated |
| Our achievements | Whole section updated with 2025 achievements and 2025 residents' survey results |
| Your services | Updated with 2025 numbers |
| Our Budget | Whole section updated to reflect budget for 2026/27 |
| Throughout document | Minor textual updates e.g. changing references to "next three years" to "period 2025/26 to 2027/28" and updating text on page 16 to reference the devolution expression of interest. |

Projects

| Relevant priority | Type of change | Previous wording | New wording | Rationale |
|--|----------------------|---|---|--|
| Promote more equal communities in Reading | Change in wording | Provide advice and guidance to residents regarding the cost of living and direct financial support through the Household Support Fund | Provide advice and guidance to residents regarding the cost of living and direct financial support through the Crisis & Resilience Fund | The Household Support Fund is being incorporated into the Crisis Resilience Fund from April 2026 |
| | Change in wording | Through the Local Authority New Build programme, deliver 362 new homes at Dee Park and other sites by December 2028 | Through the Local Authority New Build programme, deliver 420 new homes at Dee Park and other sites by March 2029 | Changed to align with financial year |
| | Change to timescales | Complete the acquisition of Homes for Reading housing stock into the Council by the end of 2026 | Complete the acquisition of Homes for Reading housing stock into the Council by the end of 2027 | Changed to reflect revised timescale |
| Secure Reading's economic and cultural success | New project | N/A – new project | Deliver the new Studio Theatre at the Hexagon. | The Studio Theatre at the Hexagon proceeded after the publication of the Council Plan in March 2025. During summer 2025 procurement for a construction partner was carried out and works started in August 2025. The |

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|---|-------------------|--|--|---|
| | | | | new theatre is scheduled to open to the public in 2027. |
| Safeguard and support the health and wellbeing of Reading's adults and children | Change in wording | Increase the number of Brighter Futures for Children/Council foster carers to increase the proportion of children in care living locally and with our own carers | Increase the number of in house foster carers to increase the proportion of children in care living locally and with our own carers | Changed to reflect Brighter Futures for Children being brought back into the Council |
| | Project removed | Implement technology systems to support people to live independently at home. | N/A – project removed | This programme of work will become part of business-as-usual services from April 2026 |
| | Project removed | Deliver four new adult social care services to support people with complex needs replacing existing buildings that are no longer fit for purpose | Deliver four new adult social care services to support people with complex needs and enable them to live more locally | Updated wording to better reflect benefits of project |
| | Change in wording | Implement our improved carers offer, including employing a dedicated carers lead and delivering carers' breaks | Deliver the requirements of our All-Age Carers Strategy action plan, including short breaks for carers | Updated wording to reflect the publication of the Strategy and the appointment of a dedicated Carers Lead in March 2025 |
| | Change in wording | Improve the process of discharge from hospital to prevent patients being readmitted | Reduce hospital admissions and support efficient and timely discharge | Amended to ensure focus is on prevention of avoidable admission alongside timely and effective discharge |
| | New project | N/A – new project | Reduce the likelihood of falls which lead to loss of independence, hospital admission and need for formal care through effective intervention to those at risk | Key preventative project for DCASC and partners which is not included in current plan |
| | New project | N/A – new project | Support the development of proactive and effective health | Key project for DCASC and partners and requirement of |

| Relevant priority | Type of change | Previous wording | New wording | Rationale |
|--|-------------------|--|---|--|
| | | | and social care support for our residents by developing an integrated Neighbourhood Team working with Health and VCS partners | NHS 10 Year Plan not included in current plan |
| Ensure Reading Borough Council is fit for the future | Project removed | Ensure continued good services for children by bringing Brighter Futures for Children (children's services) back into the Council | N/A – project removed | Project completed on 1 October 2025 |
| | Change in wording | Continue to develop our new IT systems in customer services and housing repairs to enable residents to resolve queries at a time that suits them | Continue to expand our IT systems to enable residents to access more services online at a time that suits them | Change to reflect wider scope covering all services, not only customer and housing repairs |

Key Performance Indicators

| Relevant priority | Type of change | Previous wording | New wording | Rationale |
|---|------------------|--|--|--|
| Promote more equal communities in Reading | Change in KPI | Residents quitting smoking (number as measured 4 weeks after quitting) | Residents setting a quit date who successfully quit smoking (%) | Amended to align with Local Outcomes Framework metric |
| | New KPI | N/A | Children reaching a good level of development (%) | KPI to monitor impact of Family Hubs |
| Secure Readings economic and cultural success | Change in target | New Council homes delivered (including acquisitions) (No.) Targets 25/26 – 73 Targets 26/27 – 89 Targets 27/28 – 83 | New Council homes delivered (including acquisitions) (No.) Targets 25/26 – 202 Targets 26/27 – 140 Targets 27/28 – 78 | Target re-baselined to reflect latest position |
| | New KPI | N/A | New affordable homes delivered (No.) | KPI to monitor annual delivery of affordable homes objective |

| Relevant priority | Type of change | Previous wording | New wording | Rationale |
|---|------------------|--|---|---|
| Deliver a sustainable and healthy environment and reduce our carbon footprint | Change in target | Trips taken to/from Reading using Park and Ride (No.) Targets: 26/27 – 200,000 27/28 – 225,000 | Trips taken to/from Reading using Park and Ride (No.) Targets: 26/27 – 160,000 27/28 – 170,000 | Target re-baselined to reflect estimated total for 25/26 of 160,000 trips |
| | Change in KPI | Trips taken by bus (individual bus trips starting in the borough, millions) | Passenger journeys on local bus services per head | Amended to align with Local Outcomes Framework metric |
| | | | Concessionary pass journeys on local bus services per head | Amended to align with Local Outcomes Framework metric |
| | Change in KPI | Trips to/from the town centre made by public transport (% of total trips) | Adults who engaged in active travel at least twice in the last 28 days (%) | Amended to align with Local Outcomes Framework metric |
| | Change in KPI | Residential roads in good condition (not requiring further investigation or work (% total)) | Motorways and A roads that should be considered for maintenance (%) | Amended to align with Local Outcomes Framework metric |
| | | | B and C roads that should be considered for maintenance (%) | Amended to align with Local Outcomes Framework metric |
| | | | Unclassified roads that should be considered for maintenance (%) | Amended to align with Local Outcomes Framework metric |
| Safeguard and support the health and wellbeing of Reading's adults and children | KPI removed | Older People (65+) who were still at home 91 days after discharge from hospital into reablement (%) | N/A – removed | This measure is no longer a required KPI by the Department for Health and Social Care |
| | Change in KPI | Children looked after (No.) | Children looked after (per 10,000 children) | Amended to align with Local Outcomes Framework metric |
| | Change in KPI | School places for children and young people with special educational needs and disabilities (cumulative total) | Special educational needs children supported in mainstream schools (primary) (%) | Amended to align with Local Outcomes Framework metric |
| | Change in KPI | | Special educational needs children supported in | Amended to align with Local Outcomes Framework metric |

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|---|-------------------|--|--|--|
| | Change in wording | Children with an Education, Health and Care Plan (EHCP) with a plan at age 14 for transition into adulthood at age 14 (% of total) | mainstream schools (secondary) (%) 14- to 18-year-olds that require joint transition planning through SEND/adult social care to inform Care Act assessments and support into adult social care (% of total identified as requiring this planning) | Minor amendment to wording to enable more accurate reporting |
| Safeguard and support the health and wellbeing of Reading's adults and children | New KPI | N/A | Adults whose long-term support needs are met by admission to residential and nursing care homes, for 65 and over (No. per 100,000) | To monitor achievement of objective and project delivery |
| | New KPI | N/A | Carers supported in last 12 months (No.) | To monitor achievement of objective and project delivery |
| Ensure Reading Borough Council is fit for the future | Change in wording | Contracts over £125,000 achieving Social Value (% of total) | Contracts awarded this quarter over £125,000 securing a Social Value offer for delivery (% of total) | Minor amendment to wording to enable more accurate reporting |
| | KPI removed | Resident contacts handled through self service channels (% of total) | N/A – removed | Substantial changes to our digital channels mean it is not currently possible to provide a consistent metric for reporting |
| | Change in Target | Customer satisfaction with the outcome of contact with the customer fulfilment centre (% 'satisfied' or 'partially satisfied') Targets 25/26 – 90 Targets 26/27 – 90 Targets 27/28 – 90 | Customer satisfaction with the outcome of contact with the customer fulfilment centre (% 'satisfied' or 'partially satisfied') Targets 25/26 – 85 Targets 26/27 – 85 Targets 27/28 – 85 | Amended to reflect a more realistic target |